

## Free Ongoing Training Provides Sharetec CUs **More Opportunity to Succeed**

Sharetec offers a comprehensive training system that is built to fit each credit union in the most efficient way possible. Lifelong learning is one of the best ways to grow and Sharetec believes this is equally true for making the most out of all Sharetec has to offer. Credit union staff needs to be trained properly to take advantage of each product and service that is provided.



“Our new lending staff received individualized training and were able to work through a loan from start to finish on the demo site without the worry of a member sitting in front of them. The tips and tricks we received along the way gave them the confidence they needed. When completing their training, the staff felt like they had a very strong understanding of the Loans Workspace that would have taken weeks of training in our office.” Jenny Kutz, Manager

“We continue to send our staff for additional training as needed. They always come back with new ideas and processes that improve the way we manage the credit union and serve our members.”  
Cindy Duke, CEO



**Memorial Health**  
CREDIT UNION  
“Many of our staff are more visual learners, so the training videos Sharetec has on their online portal have helped our staff a great deal. We can watch the video for something specific as we do it and pause the video as we follow along. These videos are a great resource for everyone to get the most out of all Sharetec has to offer for our growth.” Don Hill, CEO

“In our busy day to day service to our members, we got used to doing things a certain way. It’s very rewarding to learn better ways to advance the credit union for our members’ service. Our staff benefits greatly from a refresher course on things they had forgotten or didn’t even know they could do to improve their daily processes.” Kay Radloff, CEO



Free ongoing training at one of the Sharetec offices will not only provide CUs with the information they need to succeed, but it will give each staff member the confidence they are using Sharetec to the best of their knowledge.

“There is so much to learn and so many different things Sharetec offers that will help our credit unions succeed, and we want to provide them with the opportunity to get the most out of their investment,” comments Keane Kulak, Regional Director for Sharetec.

### Overview

Sharetec provides CUs with a free training program to ensure they know all the ins and outs of Sharetec to better serve their members and continue their growth.

### Problem

With so many opportunities available through Sharetec, many CUs need training to show them all Sharetec has to offer.

### Solution

Sharetec offers CUs a free ongoing training solution.

### Results

- Individual Training
- Confident Staff
- Improved Workflow
- Greater Efficiency through the CU